# **Instruction Manual**

Starlet Series Electric Massage Tables
W 12666



Thank you for purchasing our high quality Starlet series massage tables. Our company is continuously upgrading and developing new products as we listen to important feedback from our customers. With strictly-selected materials, the finest craftsmanship, meticulous after-sale service and competitive price,our massage tables will make our clients feel extreme comfort.



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### **Control Box Replacement Instruction**

The control box is assembled on the bottom of the table or with the actuator for the back.

Step1: Take off the shield cover from the control box by a slotted screwdriver.

Step2:Pull out all foot or hand control and actuator cables from the control box.







Step3: Separate the control box with the table:

For the control box which is assembled on the bottom of the table top (Starlet Flat&liftback), you need to remove all bolts connecting the control-box and the table with a screwdriver first. For the control box which is assembled with an actuator (Starlet Deluxe), please hold the control box and slide it in the direction as shown in the figure above, until the control-box is fully disconnected with the actuator.

Step4: Take off the power-shield from the control box by a slotted screwdriver.

**Step5:** Unplug power cable from the control box.

Step6:Install the new control box using above instructions in reverse.





# **Section IV: How to Care for Your Upholstery**

In an effort to ensure your products' quality and to help you maintain the life of your table, we have tested several preventative steps in order to advise you regarding how to protect the upholstery on your table and accessories:

- Avoid storing your table in extreme cold temperatures as excessive cold will cause cracking.
- Avoid storing your table in extreme hot temperatures as excessive heat will cause the upholstery to stretch and pucker. Be sure to keep your table away from heaters, electrical appliances and direct sunlight.
- Protect your table and accessories with sheets and fleece.
   We recommend our three-piece Flannel Sheet Set and Fleece Sheet Set.
- Clean your upholstery daily. We recommend cleaning your upholstery with a mild detergent to
  protect it against oil stains and dirt, which will cause cracking and permanent stains.
- We recommend a mild mixture of anti-bacterial dish soap with water in a spray bottle. Spray the table with the solution and wipe down the table with a clean damp towel.
- Use both ends of the table. Occasionally, switch the face cushion/head extention from one end
  of the table to the other to avoid uneven use.
- Protect your table from general abrasions, cuts and punctures.



- 1. The use of alcohol will dry out the vinyl and cause it to crack.
- 2. Prolonged exposure to extreme temperatures may cause damage to vinyl.

Please Note: You will have a 2 year warranty for the Motor Actuator and the Control box from the date of purchase. Please contact the retailer or wholesaler to apply for a new part for replacement if the table does not work after the above diagnosis.

### **Foot Control Replacement Instruction**

Caution: Before doing any work on the unit, disconnect the power cord from the power outlet.







**Step1:** Disconnect the power, and take off the shield cover from the control box using a slotted screwdriver.

Step 2:Pull out the broken foot-control plug from the socket and insert the plug of new foot-control.

Step 3: Try the new foot control, if it works, replace shield cover.

# **Hand Control Replacement Instruction**





Step 1: Open the plastic latch and disconnect the old hand-control plug.

Step 2: Install a new hand-control plug into the socket and lock the latch.

### **Motor Actuator Replacement Instruction**

Caution: You need to turn the table on its side before you remove and replace the actuator.

Caution: The actuator supports the full weight of the table and the table will collapse once the actuator is removed.

**Step 1:** Disconnect the power cord from the power outlet and turn the table on its side carefully. As a safety precaution, two persons are required to turn the table on it's side.

**Step 2:** Loosen and remove the connecting nuts and bolts from both sides of the actuator. Remove the faulty actuator and install a new one.

Step 3: Take off the shield cover from the control box using a slotted screwdriver.

**Step 4:** Pull out the faulty actuator plug and insert the new actuator plug, and then press the shield cover back into place to lock the wires.

Please Note: If you are changing the faulty actuator which raises and lowers the table, you need to remove the control box which is attached to the actuator.











# Warnings:



Risk of injury may cause by improper setup, operation or maintenance of the equipment.



Please read this instruction manual before operating this equipment.



Please check the padding and upholstery when unpacking the table. Do not use if there is any sign of damage. (Our warranty does not cover the damages caused by improper set-up, accident or abuse)

Use this equipment only for its intended purpose or as described in this manual.



Weight limit (including the client and accessories)
The "Starlet Flat" Lifting Capacity: 450lbs/204kg

The "Starlet Deluye" Lifting Capacity: 432lbs/196kg





For your safety, please do not try to disassemble the Foot Pedal, Hand Control, Control Box or Actuator.



Keep children and pets away from the electric table. Do not go under the table in case of any personal injuries caused by the collapse of the table.



Do not put any items underneath the back-rest or leg-rest.



Do not put excessive weight or pressure on the face cradle or table extension. Please cut the power to the table when the foot pedal comes into contact with water.



Do not expose the equipment to the extreme temperature or humidity.



Do not expose the equipment to the extreme temperature or humidity. Do not lay the table on its side without taking any protective measures as the tables weigh up to 192ibs/91kg.

# **Safety Instructions**

Check all connections on a yearly base.

Contact us in case of safety-relevant signs of wear.

Unauthorized modification or alteration of this product is prohibited and will void the warranty.

# **Warranty Statement**

- 3-year warranty on the table frame, and accessories.
- 2-year warranty on the foam and vinyl.

All warranties are limited to factory-provided replacement parts, factory repair or replacement.

All warranties are set forth above. There is no other warranty or guarantee, expressed or implied.

# Section | : Specifications & Photos

#### Starlet-Flat



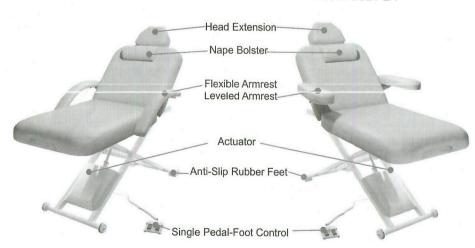
#### Specifications:

Lifting Capacity: 450lbs/204 KG Length:72.5"/184cm Width:28"/71cm, 30" /76 cm available Height Range: 17.3"/44cm~38.5"/98cm

#### Starlet-Liftback

Model: ESL1-FA

Model: ESL1-LA



### Specifications:

Electric Controlled Backrest Lifting Capacity: 432lbs/196kg

Length:72.5"/184cm

Width:28"/71cm, 30" /76 cm available Height Range: 17.3"/44cm~38.5"/98cm Weight Range: 172lbs/78kg~178lbs/81kg

# If the problems are not listed as above, please follow the following steps for diagnosis.

#### Step 1:

• Check the outlet to ensure it has power and the cable is plugged in on both ends.





• Check the control box to ensure the cables for actuator, foot-control and hand-control are firmly connected to the control box.







Starlet Flat

Starlet Liftback

Starlet Deluxe

#### Step 2:

- Result: If all the cables are firmly connected correctly, the table still doesn't work, then go to step 2
- Open the shielded cable cover and unplug the actuator cables from the control box. Keep on pressing the foot-control or the related key on the hand-control, and measure the output voltage of the socket on the control-box using a multi-meter. The meter should read 29 volts DC output. If it has 29 volts, it means the actuator is defective, and you need to replace the defective actuator. If the multimeter does not read 29 volts DC, the control box, the foot-pedal or the hand control may be defective.





#### In addition:

1.If you find the actuator suddenly cannot move,

- Disconnect the main power.
- Check all the cables and reinsert them if needed, pay close attention to the plugs attached to the
- Remove any weight that may be on the table.
- Allow the system to rest for 20 to 30 minutes with the main power unplugged.

If this doesn't resolve the problem, then the control box may be defective.

2. If you happen to have another electric table, you may diagnose the problems by interchanging the actuators, control box and foot pedal or hand control to help with the diagnosis. Please note the plugs for single /double foot-pedal and hand-control are interchangeable. This means you may replace the pedal or hand control that doesn't work with another hand-control or pedal to help with the diagnosis.

# Section III: Troubleshooting **Main Parts of the Electric System:**



Control Box Item Number: W10795



Single Pedal Item Number: W11402



Double Pedal Item Number: W11404



Hand Control Item Number: W11385



Power Cable Item Number: W04433



Actuator for Legrest Item Number: W11374

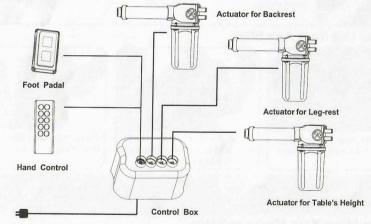


Actuator for Backrest Item Number: W11376



Lifting Column for Table's Height Item Number: W10793

# **Motor System**



If you find there are problems with your table, please check the connection between parts according to the following illustration.

#### Rapid diagnosis:

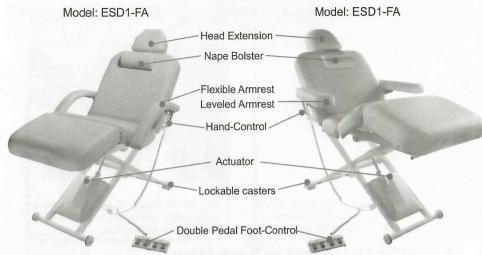
1. Tables that are equipped with double or triple actuators:

If no actuators work when operating the foot or hand controls, it is possible that the control box is broken. if one of the actuators doesn't work, it is more possible that this actuator is broken.

2. Tables that are equipped with a hand-control:

If the function LED on the hand control glows all the time, it may be possible that the hand control is broken. If the function LED on the hand-control doesn't glow when a key is pressed, it is more possible that the hand-control or the control box is broken.

#### Starlet-Deluxe



### **Specifications:**

Lifting Capacity: 450bs/204kg

Length:72.5"/184cm

Width:28"/71cm, 30" /76 cm available Height Range: 17.3"/44cm~38.5"/98cm Weight Range: 192lbs/88.5kg~200lbs/91kg

# Section II: Instructions

How to Adjust the Height of the Table

Operate the foot-control or hand-control as shown below to raise or lower the height of the table.



The Starlet Flat and Starlet Deluxe are equipped with a single foot-pedal. Switch the foot-pedal to raise or lower the table.



The Starlet Liftbak is equipped with a double foot-pedal. Switch the hand-control on left side to adjust the table height.



The Starlet Deluxe is equipped with a hand-control. Switch the hand control to raise or lower the table.

# How to Adjust the Backrest for Starlet-Liftback or Starlet-Delu xe

Operate the foot-control or hand-control as shown below to rais e or lower the backrest.



The Starlet Liftback is equipped with a double foot-pedal. Switch the foot-pedal on right side to raise or lower the backrest.



The Starlet Deluxe is equipped with a hand-control. Switch the hand-control to raise or lower the backrest.

### How to Adjust the Leg-rest for Starlet Deluxe



The Starlet Deluxe is equipped with a hand-control. Switch the hand-control to raise or lower the leg-rest.

#### How to Remove/Install the Leveled Side Armrests



Lift the Side Armrests up to 30 degrees and push the Side Armrest until the metal pole goes completely into the nylon access on the table top, then rotate down until it stays level.



Lift the Side Armrests up to the proper angle and pull the armrest out. This feature is helpful when doing massage or helping someone get onto or off of the table.

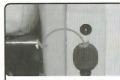


Make sure the convex rod on the metal pole aligns with the channel on the nylon access.

#### How to Remove/Install the Flexible Side Armrests



Curve the flexible Side Armrest with both hands so that metal poles fit into the nylon accesses on the side of the table top and push the Side Armrest until the metal poles go completely into the nylon accesses on the side of the table top.



Rotate the knob as shown above to adjust the tightness of the Side Armrest.



Curve the flexible Side
Armrest with both hands and pull
the flexible Side Armrest out



Do not sit on the Side Armrests.

Do not place excess weight on the Side Armrest.

#### **How to Use Your Adjustable Face Cradle**

Put the metal tubes of the face cradle into the holes at the end of the table.



Position the lock lever so that it extends out horizontally with the ridges on top. Adjust the face cradle as desired and then move the lever downwards to lock into place.



#### How to Use Your Arm Shelf



Place the face cradle tubes through the loops on the arm-



Insert the face cradle into the table and attach the Velcro strap to the top of the face cradle.



Place the face pillow onto the face cradle.

The Starlet-Flat / Starlet-Liftback / Starlet-Deluxe table are equipped with two Lockable casters at each side.

### **How to Move Your Massage Table**







Once you have the table in the desired location, the anti-slip rubber feet will stabilize the massage table and keep it from moving.

When moving the massage table, please lift the anti-slip rubber feet, and roll the table to the desire location.